ONC Health IT Certification Costs Disclosure

Point and Click Solutions, Inc.
Revised February 8, 2023

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General

Point and Click Solutions (PNC) provides a detailed and printed cost quote after thoroughly discussing the health IT needs of the prospective client. Every attempt is made to include all expected fees. Costs can change when clients decide to add or remove EHR optional components between the time of the initial quote and the final determination of the desired EHR elements to be installed.

Server Hosting Options

The following outlines expected costs based on PNC standard contract terms and conditions.

PNC clients are healthcare organizations and use PNC's software under one of two license/hosting models:

- PNC Hosted. Software is licensed from PNC. PNC staff provide installation and ongoing support services. PNC manages the software data center and the core infrastructure of the software: servers, network, storage, and backups. The PNC client has their own dedicated, hosted instance of PNC. Annual costs vary depending on the amount of storage and details of the service agreements.
- Client Hosted. Software is licensed from PNC. PNC staff provide installation and ongoing support services. Software is hosted at the client's data center or at a third-party hosting facility. Annual costs vary depending on the details of the service agreements.

User License Costs

There is an annual fee per user for the web-based product. This fee may vary by user type depending on the expected amount of use of the system. For example, fees are typically less for counseling users of the system than for medical users due to more limited use of the system components by typical counseling users. The user licenses cover unlimited use of the basic EHR components of the system. Other optional components of the system are listed below.

Other Required Licenses

Third party licenses are required for specific uses of the PNC system. Most are sublicensed or facilitated through PNC, and others are licensed directly from their vendors. Licenses for these systems may be one-time or volume-based.

Medispan drug and allergy dictionary. This up to date dictionary of allergies and medications allows drug-drug, drug-allergy and drug-disease interaction alerts.

Provider-friendly terminology content such as ICD-10/HCPS, SNOMED, LOINC, RxNORM, and CPT.

PNC requires multi-factor authentication which is typically supplied by the client but can be purchased from PNC on a per user basis.

Optional PNC Health Information Components

PNC has multiple optional components that have annual fees based on users or usage. This allows the client to better customize the system to meet their needs without paying for components that are not needed. Some require third-party licenses and are sublicensed or facilitated through PNC. A few are licensed directly from their vendors. These items include but are not limited to:

- Electronic prescribing via Surescripts.
- Electronic Prescribing of Controlled Substances via Surescripts.
- Enhanced Survey editing.
- IMO for diagnosis coding simplification.
- Advanced DSM-5 coding support.
- Advanced report writing.
- Patient portal for bidirectional messaging, appointment scheduling, survey completion, medical record viewing and download, financial record viewing, compliance information submission, referral viewing and other functions. The patient portal contains submodules to customize features.
- Advanced template editing.
- Pandemic Management/Contact tracing.
- Compliance management.
- Advanced Occupational Health compliance management.
- Automated check in via iPad kiosks or 'touchless' check in.
- Inventory management.
- ECG/Spirometry (requires a direct client purchase of a Midmark license and Midmark device).
- Telehealth appointments (requires the patient portal and a Zoom license).
- EHR faxing interface (requires an Sfax license, cost based on fax usage).
- Lab and Radiology Interfaces (requires a license with the lab and/or radiology services vendor. LIS and PAC system license is optional).
- Dispensary module.
- MessageMedia text messaging (requires a MessageMedia license).
- Patient Education handout library.
- Native iOS applications that connect iPads to the EHR include PncCamera, PncCheckin, PncConsent
- SIS Registration Interface (demographics or insurance)
- Eligibility Interface
- Data migration (cost based on volume and type of data)

Training

Initial user training and "Go Live" remote support is included in the initial setup costs of the system. On-site training and "Go Live" support is charged based on resources required. System support is charged on an annual basis and has some variability in the level of support required. Additional training and support can be purchased after the initial deployment at an hourly or a monthly rate.

Additional Costs for 2015 Cures ONC Certified Elements

This chart shows the ONC criteria currently certified in the PNC web-based product and their associated additional costs.

Capability	Description of Capability	Costs or Fees *Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability*
170.315.g.5 Accessibility-Centered Design	Maintaining accessibility features of the system.	Cost is included in the EHR annual fee. There are no additional charges or fees associated with this feature.
170.315.g.4 Quality Management System	Processes used for product quality testing, development and improvement.	Cost is included in the EHR annual fee. There are no additional charges or fees associated with this feature.
170.315.d.1 Authentication, Access Control, Authorization	Security controls for safeguarding access to the system.	Cost is included in the EHR annual fee. There are no additional charges or fees associated with this feature.
170.315.d.12 Encrypt authentication credentials	Encryption controls for safeguarding access to the system.	Cost is included in the EHR annual fee. There are no additional charges or fees associated with this feature.
170.315.d.13 Multi-factor authentication	Used with the web-based product to safeguard access to the system.	PNC EHR clients typically supply and pay for their own multi factor authentication (MFA) service. Connecting the MFA service to the PNC EHR is included in the EHR annual fees. Alternatively, PNC offers an MFA service on a monthly subscription basis.