



# SMS Messaging Terms of Service

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## Revision History

Version	Date	Summary of changes
2.3	2021-04-30	Initial release in new policy format
2.4	2022-04-29	Added change log, updated for 2022
2.5	2023-04-20	Minor typographical change
2.6	2024-05-03	Minor language edits
2.7	2025-03-25	No changes

# SMS Messaging Terms of Service

1. The software application that Point and Click Solutions [PNC] provides to its Customers uses text messaging for users and systems to communicate with clients and patients. PNC supports individual user authored messages, pre-authored standardized messages manually sent by the user, and automatically sent system reminders.
2. Message frequency may vary.
3. PNC provides an SMS Messaging opt out capability for clients and patients.
4. PNC and its SMS service provider, MessageMedia, are not liable for delayed or undelivered messages.